



Wireless Broadband

Support: 1570 600 636

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Fair Usage Policy

C Tek Broadband is made available at a reasonable cost based on the principle of sharing resources among subscribers; the resources being the wireless connection and shared bandwidth.

To ensure that all customers of C Tek Broadband have an enjoyable experience while using the Internet, we have decided to apply a Fair Usage Policy while maintaining the unlimited aspect of the service.

C Tek Broadband defines *unlimited access* for the Fixed Wireless Broadband Internet service as being on the Internet as often as you want, for as long as you want, provided that you are actually sitting in front of the computer and actively using the service, within the same household. Under this definition, you should not also share the bandwidth with other users and should never download and/or distribute copyrighted material without the permission of the owner(s). Torrent based and other peer to peer networking services that facilitate illegal downloading are not permitted and will not work with the C Tek Broadband service.

Acceptable download and upload limits are defined by your impact on the network and thus everyone else's ability to enjoy a fast reliable service. Browsing the internet is acceptable. Constantly downloading data at your maximum download speed is most definitely not acceptable.

In this sense, C Tek Broadband. track Internet bandwidth use (capacity, not content) to ensure that acceptable limits are not exceeded by a given account during a subscription cycle.

If it is seen that you are abusing the service we reserve the right to limit a subscriber's bandwidth as we see fit, or in extreme cases disconnect the service altogether.

When using C Tek Broadband :

You must take all reasonable precautions to ensure that no one (including you) uses the service:

- (i) Fraudulently or in connection with a criminal offence;
 - (ii) To send, knowingly receive, upload, download or use any material which is offensive, abusive, indecent, defamatory, obscene or menacing, illegal, or in breach of copyright, confidence, privacy or any other rights;
 - (iii) To cause annoyance, inconvenience or needless anxiety to, or breach the rights of any other person;
 - (iv) To 'spam' or to send or provide unsolicited advertising or promotional material or, knowingly to receive responses to any spam, unsolicited advertising or promotional material sent or provided by any third party;
 - (v) In an unlawful manner, in contravention of any legislation, laws, licence or third party rights or in contravention of our Acceptable Use Policies;
 - (vi) In a way that does not comply with any instructions that we have given you.
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The service allows you to access the internet. The internet is separate from the service and use of the internet is at your own risk and subject to any applicable laws. We have no responsibility for any goods, services, information, software, or other materials you obtain when using the internet. By subscribing to this service you are agreeing to accept the terms of the fair use policy and also take responsibility for all liabilities, claims and losses which are in any way connected with your misuse of the service.